

Family Assessment and Support Services provide financial assistance and case management services to families and individuals. Persons must live in Jefferson County and must meet other eligibility requirements for short-term and/or extended services.

Any client, whether or not eligible for financial assistance or case management services, may receive help through the information and referral services.

TYPES OF SERVICES

- ▼ Eligibility determination, information and referral, and client advocacy
- ▼ Assessment, service planning, and case management
- ▼ Short-term financial assistance payments
- ▼ Family Intervention Services (FIS)*
- ▼ Homeless Assessments

(*See special brochures for these services)

The Program, in partnership with community ministries and non-profit emergency assistance providers, coordinates special seasonal programs. Examples are FEMA, which provides rent/mortgage assistance and LEVERAGING ASSISTANCE for utility payments.

TEMPORARY ASSISTANCE & INFO. AND REFERRAL SERVICES



Temporary Assistance determines initial eligibility for financial assistance and provides information and referral services to all applicants. The unit also assesses eligibility for all walk-in clients. If eligible, assistance is given for 30 days (once in a 12 month period). These services are provided at Neighborhood Place sites in Louisville and Jefferson County.

NEIGHBORHOOD PLACE SITES

First Neighborhood Place

1503 Rangeland Road, 40219 Telephone: 962-3160
Satellite Site at Liberty High School Telephone: 962-5660
Satellite Site at Newburg Health Center
Telephone: 458-0778

Neighborhood Place Ujima

3610 Bohne Avenue, 40211 Telephone: 485-6710

Neighborhood Place at 810 Barret

Urban Government Center
810 Barret Avenue, 40204 Telephone: 574-6638

South Jefferson Neighborhood Place

1000 Neighborhood Place
Fairdale, KY 40118 Telephone: 363-1424
Satellite site at
Valley Traditional High School Telephone: 485-7310

Neighborhood Place Greater Cane Run

3410 Lees Lane, 40216 Telephone: 485-6810

Neighborhood Place Bridges of Hope

1411 Algonquin Parkway, 40210 Telephone: 634-6050
Satellite Site at the L & N Building Telephone: 595-4575

Neighborhood Place Northwest

4018 West Market Street, 40212 Telephone: 485-7230

Neighborhood Place South Central

4255 Hazelwood Avenue, 40215 Telephone: 485-7130

574-4091 (TDD)

EXTENDED CARE SERVICES

Extended Care Services provides financial assistance and comprehensive service planning to clients who are assessed as unable to work based on physical and/or mental health problems and who are actively involved in treatment. Applicants may receive assistance up to 6 months for a temporary illness or up to nine months if pending Supplemental Security Income (SSI). Eligibility based on illness must be documented by a physical/mental health provider.

This unit also determines eligibility for indigent burial services.

Services may be provided to those who have little or no financial resources due to the following situations:

- ▼ Loss of employment
- ▼ Illness/disability pending SSI
- ▼ Illness
- ▼ Loss of support due to separation, desertion, death or domestic violence by wage earner.
- ▼ Burials for the indigent.

WHAT TO BRING



- ▼ Identification/Picture ID
- ▼ Social Security Number and birthdate of all household members (actual cards and birth certificates are not required).
- ▼ Landlord/mortgage name, address, phone number and account number.
- ▼ Utility bill(s).
- ▼ Pay stub or verification of last income; employer's name and phone number.
- ▼ Name of active case worker(s); KTAP, Food Stamps, Seven Counties, other.
- ▼ Unemployment card, computer card or letter showing expiration of benefits.
- ▼ If ill, doctor's statement, if possible.
- ▼ If pending SSI, papers regarding claim.



Louisville Metro Human Services
810 Barret Ave.
Louisville, KY 40204

HOURS



8:00 a.m. - 5:00 p.m.
Monday - Friday
(except holidays)

Applications are made in person whenever possible for emergency assistance. Telephone applications can be provided for persons unable to come to the office and/or other emergency situations. New applications, both walk-in and telephone, are accepted until 4:00 p.m.

So we can serve you better, please call your nearest Neighborhood Place for information about the best time and location to meet your needs.

After working hours, weekends, and holidays, call the Crisis and Information Center at **589-4313 or 589-4259 (TDD)**.

E-mail: Human.Services@louisvilleky.gov
Website: <http://www.louisvilleky.gov/HumanServices/>

LMHS does not discriminate in employment or in the provision of services on the basis of disability, sex, race, color, religion, age, national origin, sexual orientation or gender identity.



A Service of
Louisville Metro Government
Jerry E. Abramson
Mayor



Family Assessment & Support Services

*Providing leadership and
coordination in the delivery of
human services for
the community.*